

STRATEGIC PLAN

2026–2029



SHOALHAVEN NEIGHBOURHOOD SERVICES INC.

WE ARE A VALUED SERVICE FOR THE NORTHERN SHOALHAVEN COMMUNITY

- Deliver accessible and sustainable programs and services that meet the needs of the community.
- Provide trusted culturally aware, quality reliable services.
- Partner with aligned stakeholders.
- We remain committed to ongoing collaboration, engagement, and representation of the community through meaningful consultation and innovative programs.

WE PROMOTE OUR SERVICES AND PROGRAMS

- Develop and implement marketing and communications plan to communicate our work and value.
- We celebrate services delivered to the northern Shoalhaven community for 50 years.
- Deliver diverse and innovative community engagement.

WE ARE A VIABLE AND DYNAMIC ORGANISATION

- We have strong governance processes and will remain financially viable.
- We value and nurture our staff and volunteers.
- We aim to maintain and increase resources available to the team.

VISION

Shoalhaven Neighbourhood Services is a local, dynamic and sustainable organisation that responds to the needs of our communities.

MISSION

To provide flexible opportunities that contribute to resilient, connected, caring and vibrant Shoalhaven communities.

VALUES

Shoalhaven Neighbourhood Services provides a welcoming, respectful and inclusive environment. We deliver our services with care, professionalism and integrity, building trust and support in our community.